### Science & Society:

Myths, Mayhem and Strategic Misunderstandings



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### www.ncabr.org

• 501 (c)(3) Science Education Nonprofit

Founded in 1989

 Founders: NCSU, WFU, UNC, DUKE, ECU, Industry and Others

### www.ncabr.org/support

- Institutional Members
- Individual Donors
- Grants and Contracts
- Revenue Generating Programs

### NCABR's mission is to...

provide support for and promote public understanding of bioscience research.

### **Conferences & Workshops**



# Media & Communications Assistance

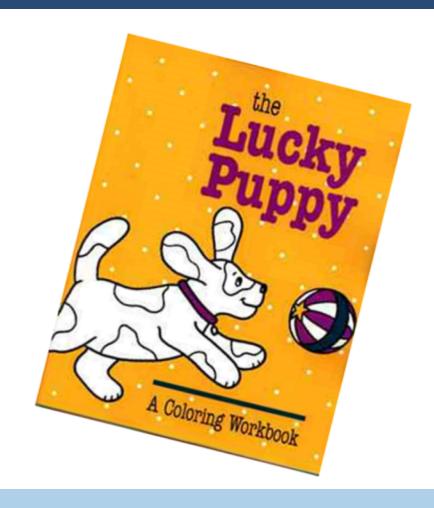




### **Advocacy Training & Materials**





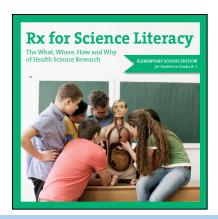


### **Public Education & Outreach**





- Curriculum Materials
- Videos
- Websites



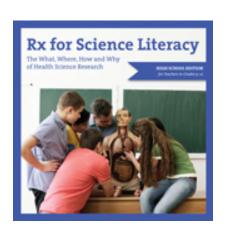




# K-12 Teacher and Student Workshops & Conferences









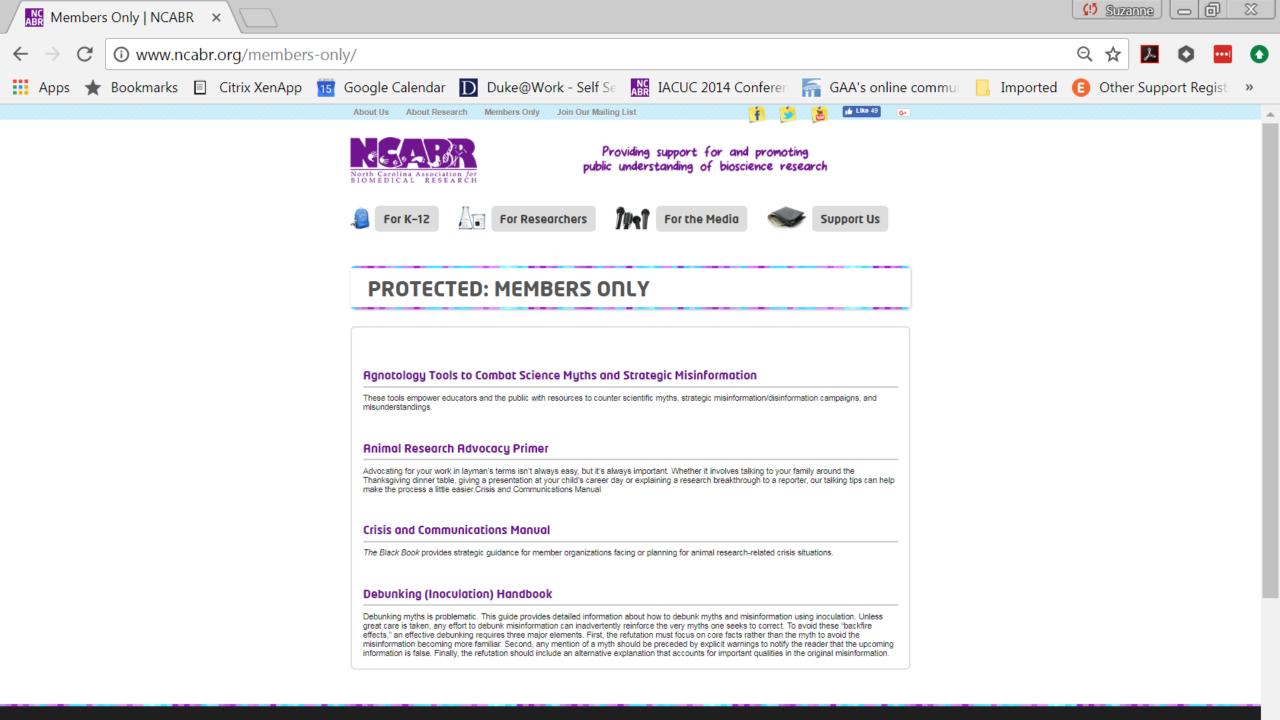




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Member Password: L3tMeIn!

Suzanne Wilkison: <a href="mailto:swilkison@ncabr.org">swilkison@ncabr.org</a>



### Today's Workshop

### Science & Society: Myths, Mayhem and Strategic Misunderstandings

A program series for NCABR members & donors



### Science & Society:

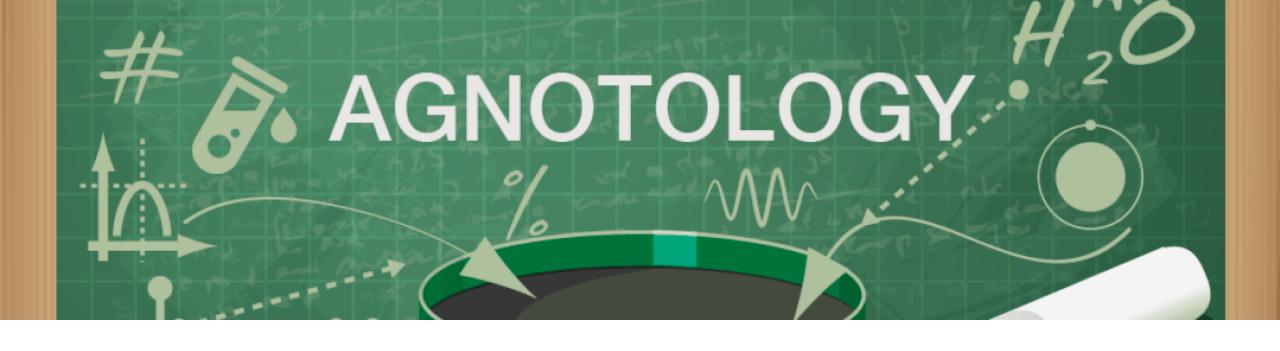
Myths, Mayhem and Strategic Misunderstandings



#### **Science & Society:**

Myths, Mayhem and Strategic Misunderstandings

- Scope + Tools & Resources Overview
- Student Performance in Math & Science
- Common Myths About the Public Understanding of Science
- Agnotology & Science
- What Can We Do? An Integrated Response
- Interactive Training Session



http://www.scienceandsociety.tk/



America's students have improved in math and science over the past 20 years – but remain behind students in many other industrialized nations.

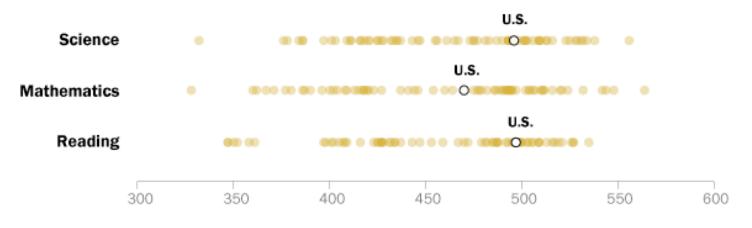


## Program for International Student Assessment (PISA)

#### Internationally, U.S. stands in middle of pack on science, math, reading scores

Average scores of 15-year-olds taking the 2015 Program for International Student Assessment

- The PISA is given every three years to measure reading ability, math and science literacy and other key skills among 15-year-olds.
- The US ranked 38th out of 71 countries in math and 24th in science.
- Rank is middle of the pack and behind many other industrial nations.



Note: Scale ranges from 0-1,000. Results from China not included because only four provinces participated in PISA 2015. Source: OECD, PISA 2015

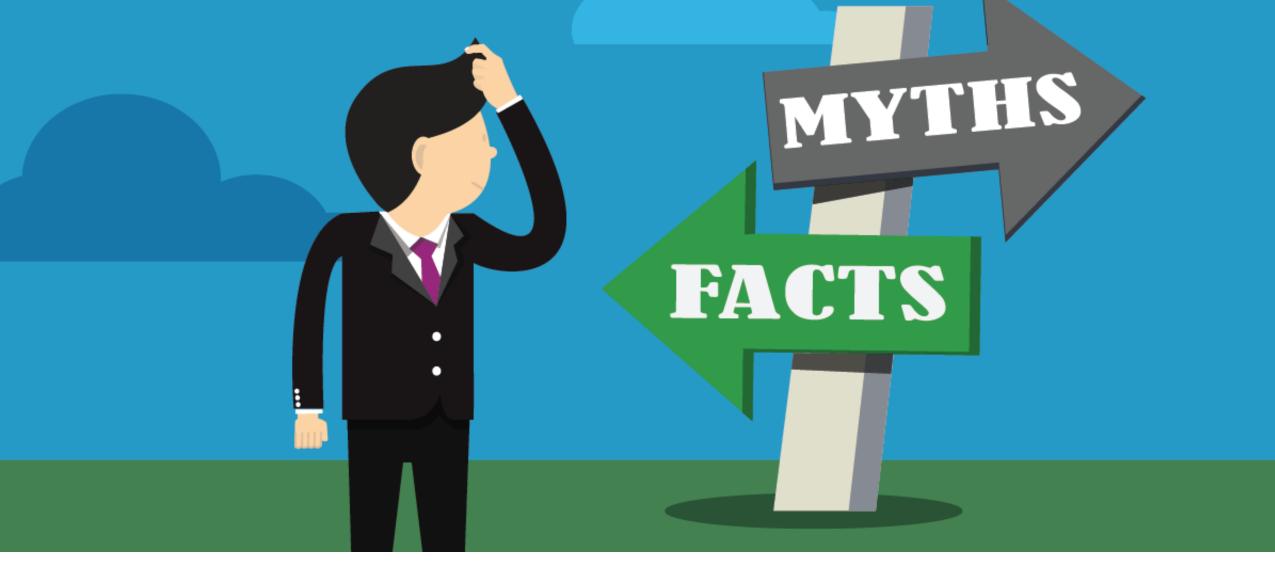
PEW RESEARCH CENTER

## Trends in International Mathematics and Science Study (TIMSS)



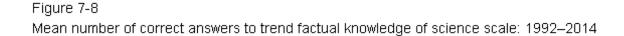
- TIMSS is given every four years for students in grades four and eight.
- In 2015, 10 countries (out of 48 total) had statistically higher average fourth-grade math scores than the U.S. and seven countries had higher average science scores.
- In the eighth-grade tests, seven out of 37 countries had statistically higher average math scores than the U.S., and seven had higher science scores.

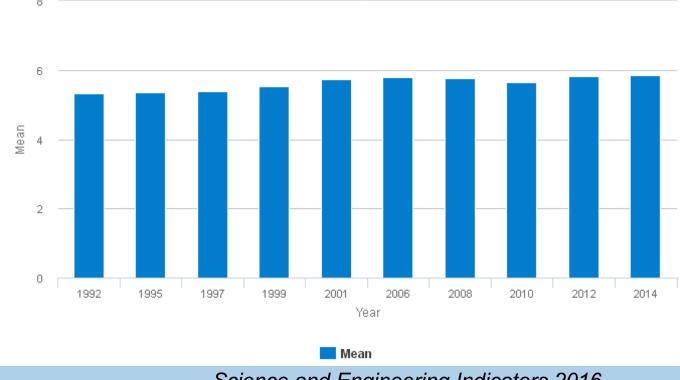
  IES NCES https://nces.ed.gov/timss/



Science
Literacy in the
United States
is Declining

Knowledge About
Science and
Technology is
Relatively Stable



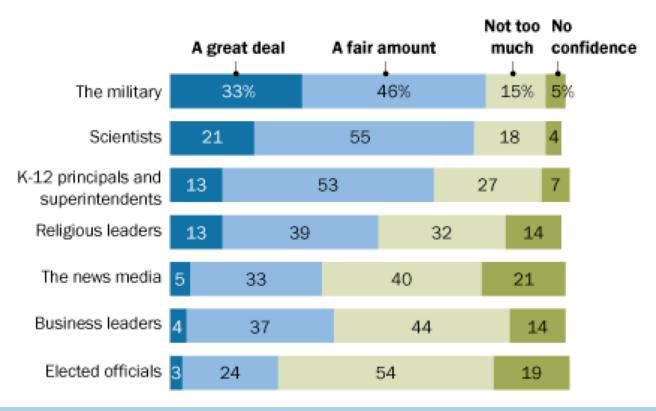


Science and Engineering Indicators 2016

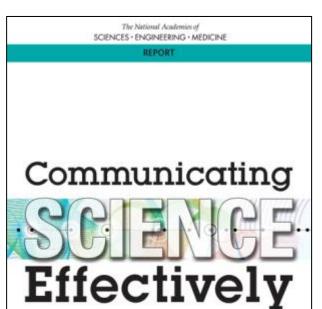
Public Trust in Science Has Decreased

Overall, more people express positive than negative confidence in scientists, but a 55% majority express only a soft confidence in scientists to act in the public interest.

% of U.S. adults who say they have \_\_\_ of confidence in each of the following groups to act in the best interests of the public



Science and Engineering Indicators 2016



A Research Agenda

#### The Deficit Model

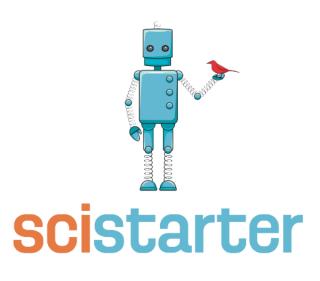
Attributes public skepticism or hostility to science and technology to a lack of understanding, resulting from a lack of information

#### **Genuine Communication**

In 2017 the National Academies issued a research agenda focused on the Science of Science Communication to help direct the research base going forward towards identifying the most effective approaches to communicating science

### People Need More Information to Understand Science





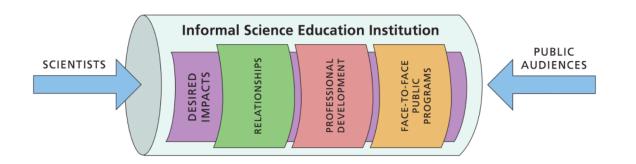




It is not more information that people need – it is better communication and engagement

### Scientists Know How to Talk in a Manner That the General Public Can Easily Understand





Scientists generally require training and professional development in science communication

Arguments Supported by Facts and Evidence Will Change People's Beliefs

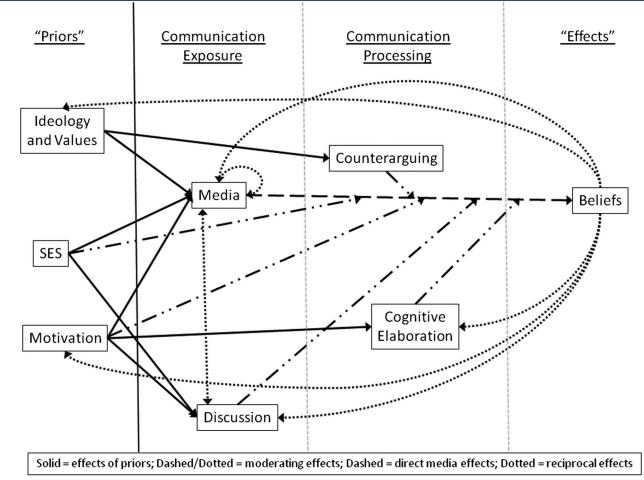


# Factual and evidence-based arguments do not change most individual's beliefs.

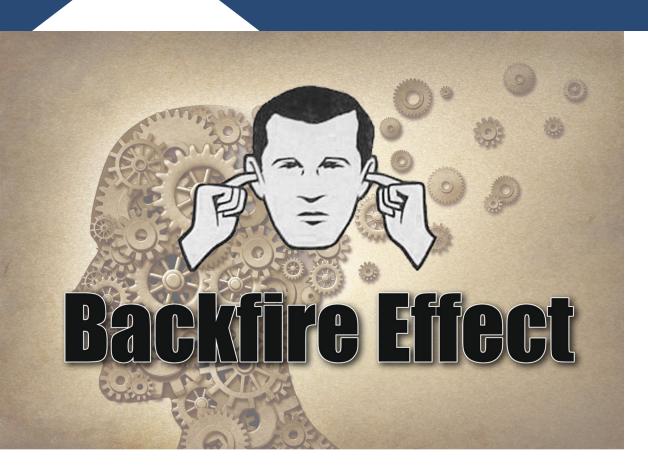
These type of arguments tend to have what are called "backfire effects" such as making myths more familiar, providing too many arguments, or providing evidence that threatens one's worldview

Disagreements Are
Just About Facts,
Which Are Not
Understood by the
Public

At the core – many disagreements are not really about facts; they are about people's values, ideologies, and beliefs.



#### The Backfire Effect



Surprising truth is that disproving a misconception can strengthen a persons belief in that very misconception!

When people concerned about the side effects of the flu shot were informed that it was safe they actually became less willing to get it.

Backfire Effect - the more you prove someone wrong - the more they think they are right!

### Identity Protective Cognition

Humans are not logical, we are complex, emotional beings

#### THIS IS YOUR BRAIN—ON FACTS

Quirks in the way we think—and the way we think we think

#### **CONFIRMATION BIAS**

We cherry pick "evidence" that backs up what we already "know."

#### THE BACKFIRE EFFECT

Faced with conflicting evidence, the brain defends existing beliefs like a fortress.

#### **GROUP-THINK**

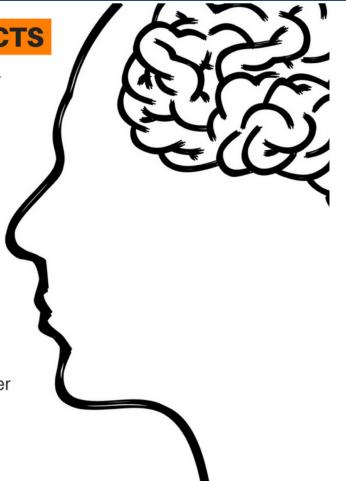
Opinions are symbols of belonging, so our brains work hard to protect their group's worldview.

#### **AVAILABILITY HEURISTIC**

Conclusions based on one vivid example overpower less memorable narratives.

#### **AFFECT HEURISTIC**

Feelings trump facts.

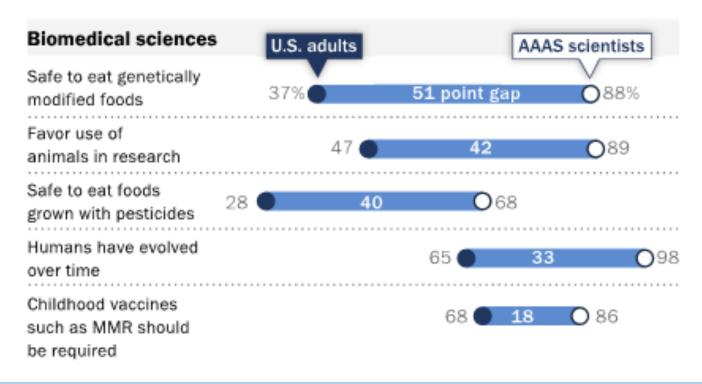


### Citizens and Scientists Often See Science Issues Through Different Sets of Eyes

A Sizable Opinion Gap
Exists Between the
General Public and
Scientists on a Range
of Science and
Technology Topics

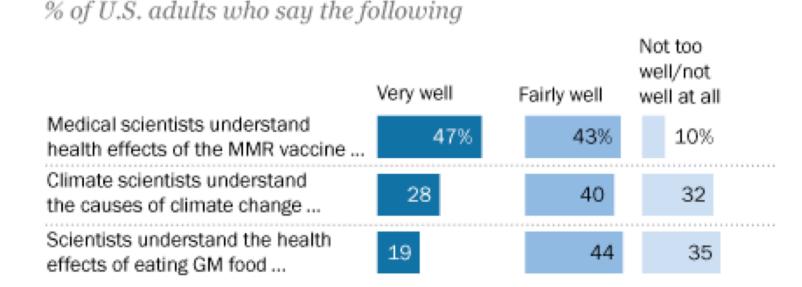
#### Opinion Differences Between Public and Scientists

% of U.S. adults and AAAS scientists saying each of the following



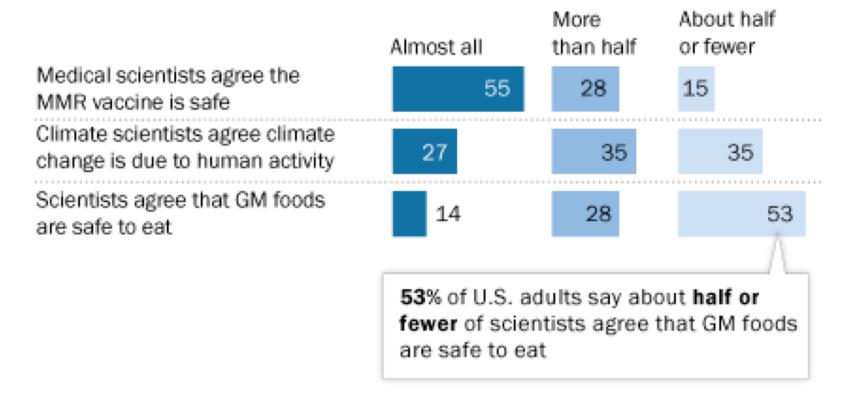
#### Many Americans Are Skeptical of Scientific Understanding

There is limited public trust in the knowledge and understanding of scientists in areas directly relevant to their expertise



### Many Americans Think Scientists Disagree

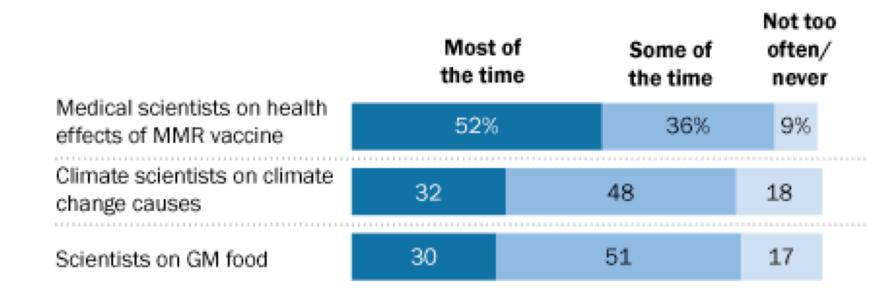
% of U.S. adults who say the following



## People Hold Mixed Assessments About Science Research

Half or fewer
Americans see
science research
as influenced by
the best available
evidence most of
the time.

% of U.S. adults who say the best available scientific evidence influences research findings of each of these groups ...

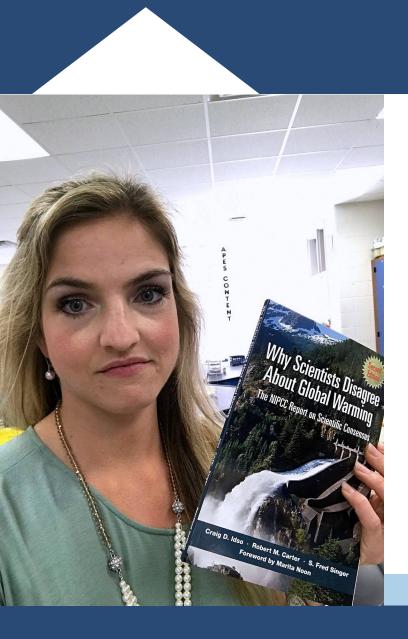




Agnotology & Science: Culturally Constructed Ignorance

### Agnotology

- Agnotology is culturally constructed ignorance, created by special interest groups to create
  confusion and suppress the truth in a societally important issue. It is especially useful to sow seeds
  of doubt in complex scientific issues by publicizing inaccurate or misleading data. The Internet has
  become a powerful tool for propagating misinformation
- Ignorance spreads when firstly, many people do not understand a concept or fact and secondly
  when special interest groups like a commercial firm or a political group then work hard to create
  confusion about an issue.
- Agnotology also focuses on how and why diverse forms of knowledge do not "come to be," or are
  ignored or delayed. For example, knowledge about plate tectonics was censored and delayed for at
  least a decade because some evidence remained classified military information related to undersea
  warfare.

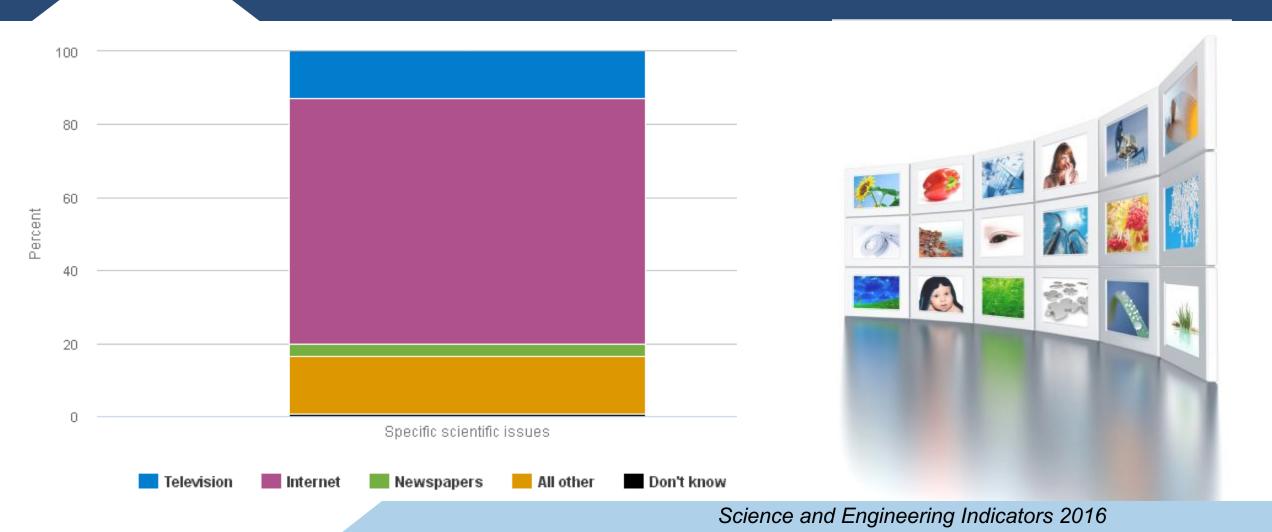


# Disinformation Campaigns Are Well Funded and Sophisticated

#### Why Scientists Disagree about Global Warming by the Heartland Institute

- Mailed to Over 300,000 Educators Across K-16
- Sophisticated Website and Interactives
  - http://climatechangereconsidered.org/
- In a landmark study by the National Center for Science Education that involved a comprehensive national survey of public school science teachers for the first time found that:
  - 3 out of 4 teachers are teaching climate change.
  - Only half are correctly explaining that humans are driving climate change.
  - An even smaller number are aware of how overwhelming the scientific consensus on the issue is.

# Public Has Shifted Focus Towards Obtaining Scientific Information Online



# Disinformation Campaigns Are Well Funded and Sophisticated

**Social Bots**: These bots are algorithms designed to interact in a human-like way with users. They can re-share and spread harmful misinformation automatically based on a set of parameters.

**Psychological Operations (PsyOps):** Data analytics companies specializing in "psychological operation" campaigns develop refined and targeted strategies designed to sway public opinion, even using the data for mass propaganda that acts on people's emotions.

- Facebook Users Are Psychologically Profiled
- Users are Matched with National Databases (Axiom, etc.)
- Targeted Online & Offline Campaigns Designed and Delivered

## Misinformation is Sticky

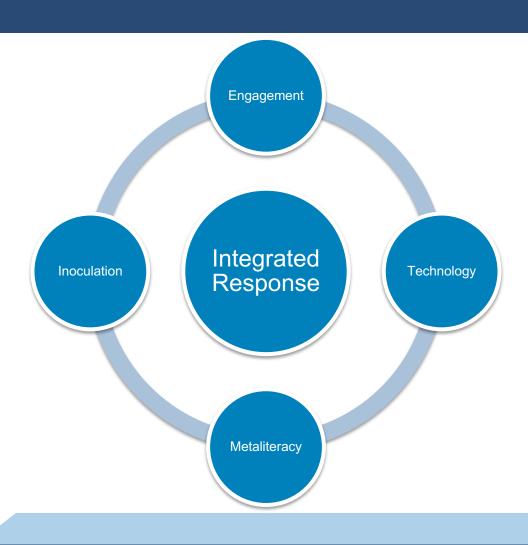
- Rejecting information requires cognitive effort. Weighing the plausibility and the source of a message is cognitively more difficult than simply accepting that the message is true. When we do thoughtfully evaluate the incoming information we tend to ask ourselves:
  - Does the information fit with other things I believe in?
  - Does it make a coherent story with what I already know?
  - Does it come from a credible source?
  - Do others believe it?
- Misinformation is especially sticky when it conforms to our preexisting political, religious, or social point of view. Because of this, ideology and personal worldviews can be especially difficult obstacles to overcome.
- People disbelieve scientifically supported information when they feel they must do so to protect a deeply held value.





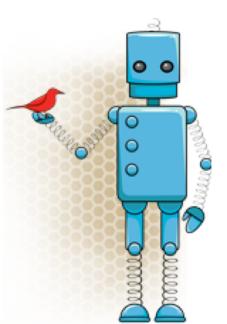
What Can We Do? - An Integrated Response

# An Integrated Response









- Citizen science projects have transformed the practice of science by democratizing access to scientific methods, encouraging scientific literacy, and engaging the next generation of scientists early in their life.
- Participation in citizen science projects can introduce the framework for authentic science research practices.
- Evaluations on a variety of citizen science projects have shown a positive impact on participants' awareness of specific scientific issues and their content-knowledge gains, as well as improved skills related to scientific inquiry and critical thinking.
- By encouraging inclusivity and openness, citizen science can break down the fear about or perceived distance from science, making science more accessible.



## **Technology Innovations**

- Rumor Intelligence: Advanced big data system that monitors the entire internet and all news sources for the propagation of misinformation in real time.
- Artificial Intelligence: Facebook and Google use a combination of machine learning and crowdsourcing techniques to remove intentional disinformation from the organic feeds. (Note advertising is exempt!)
- Social Bots: Response bots designed to interact with users posting misinformation. For example, there is a bot specifically for childhood vaccinations.
- Fact Checking Websites and API Systems: Websites such as FactCheck.org, Snopes.com, and Hoax-Slayer.com

## Metaliteracy

When young adults between the ages of 19 and 30 were given a test designed to evaluate their ability to detect fake, misinformation, or disinformation online:

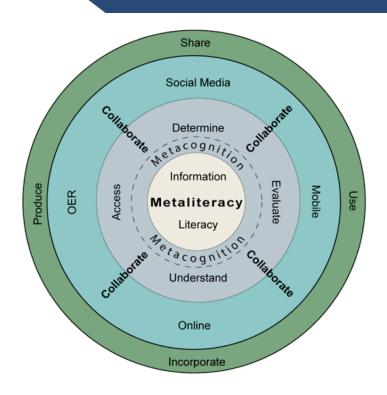
- Only 24 percent were able to correctly answer eight out of nine questions.
- 44 percent could not correctly answer six out of nine questions.

The inability to discern false information is problematic for more than one reason:

- 55 percent of Millennials rely on social media for news and information.
- 51 percent share social media content very or fairly often.
- 36 percent have accidentally shared inaccurate information.

These findings are consistent with a Stanford University survey that found middle school, high school, and college students were unable to distinguish between a news story, an ad, and an opinion piece, and college students actually fared worse than high school students.

## Metaliteracy



#### IMVA/IN Evaluation

**Independent** sources are better than self-interested sources.

**Multiple** sources are better than single sources.

Sources who **Verify** with evidence are better than sources who assert.

**Authoritative / Informed** sources are better than uninformed sources.

Named sources are better than unnamed sources.

Metaliteracy empowers learners to participate in interactive information environments, equipped with the ability to continuously reflect, change, and contribute as critical thinkers. New online curriculum such as Checkology.org has been developed for K-16 to assist in teaching metaliteracy.

# Misinformation Inoculation Fact – Myth – Fallacy

Debunking myths and correcting misinformation is problematic. Unless great care is taken, any effort to debunk misinformation can inadvertently reinforce the very myths one seeks to correct. To avoid these "backfire effects," an effective debunking requires three major elements:

- First, the refutation must focus on core facts rather than the myth to avoid the misinformation becoming more familiar.
- Second, any mention of a myth should be preceded by explicit warnings to notify the reader that the upcoming information is false.
- Finally, the refutation should include an alternative explanation that accounts for important qualities in the original misinformation.



#### Example of debunking a climate myth

Sun and climate are going in opposite directions

Over the last few decades of global warming, the sun has shown a slight cooling trend. Sun and climate are going in opposite directions. This has led a number of scientists to independently conclude that the sun cannot be the cause of recent global warming.

One of the most common and persistent climate myths is that the sun is the cause of global warming.

This myth cherry picks the data - showing past periods when sun and climate move together but ignoring the last few decades when the two diverge.

Core fact emphasised in headline

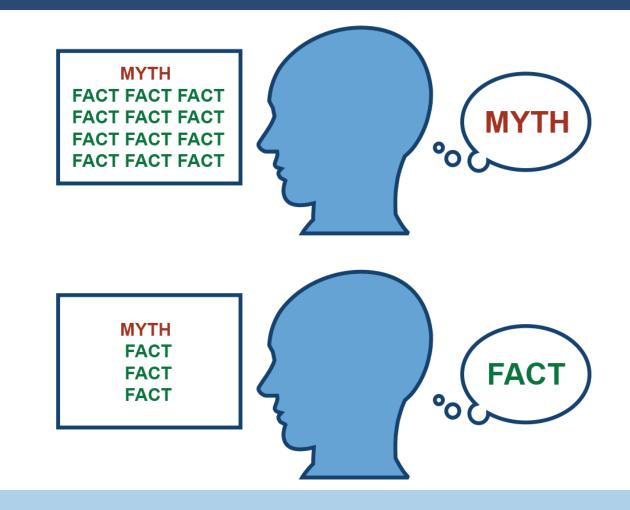
Core facts reinforced in initial text

Myth

Explaining how the myth misleads (alternative explanation, see Page 5)

The best approach is to focus on the facts you wish to communicate

A simple myth is more cognitively attractive than an overcomplicated correction



#### Having your cake and eating it too

Writing at a simple level runs the risk of sacrificing the complexities and nuances of the concepts you wish to communicate. At Skeptical Science, we gain the best of both worlds by publishing rebuttals at several levels. Basic versions are written using short,

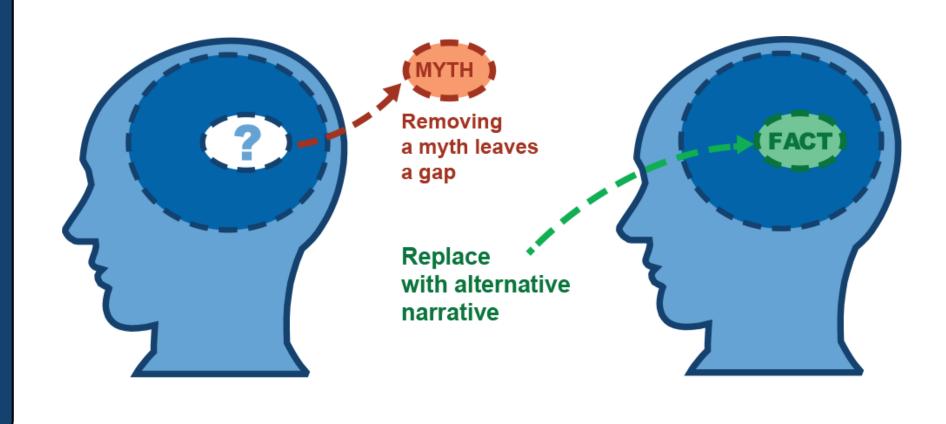
plain English text and simplified graphics. More technical Intermediate and Advanced versions are also available with more technical language and detailed explanations. The icons used on ski runs are used as visual cues to denote the technical level of each rebuttal.

Select a level...

Basic
Intermediate
Advanced

Over the last few decades of global warming, sun and climate have been going in opposite directions

When you debunk a myth, you create a gap in the person's mind. To be effective, your debunking must fill that gap.



#### Misinformation Inoculation - Example Case

#### 97 out of 100 climate experts agree humans are causing global warming.

Several independent surveys find 97% of climate scientists who are actively publishing peer-reviewed climate research agree that humans are causing global warming.

On top of this overwhelming consensus, National Academies of Science from all over the world also endorse the consensus view of human caused global warming, as expressed by the Intergovernmental Panel on Climate Change (IPCC).

However, movements that deny a scientific consensus have always sought to cast doubt on the fact that a consensus exists. One technique is the use of fake experts, citing scientists who have little to no expertise in the particular field of science.

For example, the OISM Petition Project claims 31,000 scientists disagree with the scientific consensus on global warming.

However, around 99.9% of the scientists listed in the Petition Project are not climate scientists. The petition is open to anyone with a Bachelor of Science or higher and includes medical doctors, mechanical engineers and computer scientists.

 Core fact communicated in headline

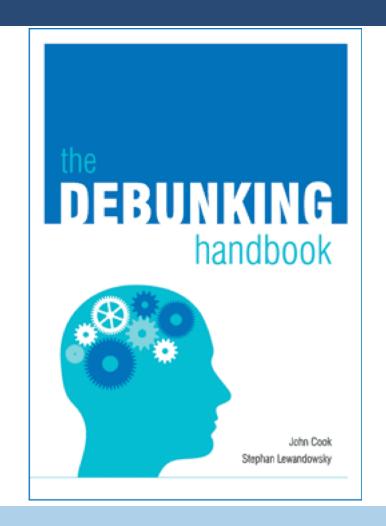
Core fact reinforced in opening paragraph, fleshed out with additional details.

 Core fact reinforced with infographic

Explicit warning cueing reader that misinformation is coming and indicating the nature of the misinformation.

P The myth

The gap created by this debunking is how can there be a consensus if 31,000 scientists dissent? This gap is filled by explaining that almost all the 31,000 scientists are not climate scientists.







- Research using animals brings great benefits (try to use examples that people can relate to).
- Research using animals is conducted humanely and with great emphasis on animal welfare.
- The principles of replacement, refinement, and reduction ('the 3Rs') guide research.
- Every effort is made to improve animal welfare, minimize the use of animals and adopt alternative methods.
- The institution recognizes public concerns about animal research and is willing to engage in open dialogue.

#### **Specific Communications Guidance**



periment on **rats** offers hope for huma

roke victims ... Sick zebrafish could hold kev

#### Strategies to be Open with the Public

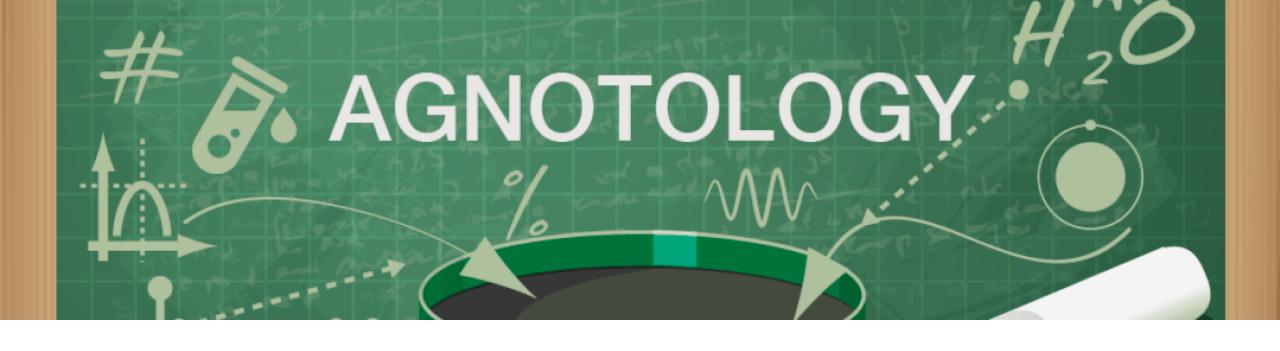
- Web Statements
- Carefully Planned Visits
- Publicizing Research
  - Animal Aspects
- The Media Science & Medical Research Stories
- A Researchers' Guide to Communications

### Google VR / Expeditions – Imperial Lab Visit



Cardboard





http://www.scienceandsociety.tk/

# www.ncabr.org

Member Password: L3tMeIn!

Suzanne Wilkison: <a href="mailto:swilkison@ncabr.org">swilkison@ncabr.org</a>

# **Science & Society**

#### Myths, Mayhem and Strategic Misunderstandings

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